

## Industrial Engineering Program

<b>1. COURSE NUMBER AND NAME</b>	<b>IE 440 – Stochastic Models in Operations Research</b>
<b>2. CREDITS AND CONTACT HOURS</b>	3 Credits. 3 Contact Hours
<b>3. COURSE INSTRUCTOR</b>	Layek Abdel-Malek
<b>4. TEXT BOOK</b>	Winston, W. L., Operations Research: Applications and Algorithms, 4 <sup>th</sup> Ed., Thomson Learning, 2004
<b>4A. OTHER MATERIAL</b>	
<b>5A. CATALOG DESCRIPTION</b>	Probabilistic techniques of operations research. Topics include the applications of Markov chains, queueing and inventory control models to analyze and evaluate systems performance.
<b>5B. PREREQUISITES</b>	IE 331, Math 222 or equivalent.
<b>5C. REQUIRED, ELECTIVE OR SELECTED ELECTIVE</b>	Required
<b>6A. SPECIFIC OUTCOMES OF INSTRUCTION</b>	<p>The students will:</p> <ol style="list-style-type: none"> <li>1 Be able to identify and include randomness in system design (a)</li> <li>2 Be able to solve Markov chain problems (k).</li> <li>3 Be able to solve queueing problems (k).</li> <li>4 Be able to solve inventory problems (k).</li> <li>5 Be able to incorporate economic aspects in queueing and inventory problems (c).</li> <li>6 Be able to incorporate variability in the decision making process (a, k).</li> </ol>
<b>6B. CRITERION 3 OUTCOMES ADDRESSED</b>	<p>The mapping of the six (6) outcomes of instruction of item 6A to the Criterion 3 outcomes (a-k) is as follows:</p> <ol style="list-style-type: none"> <li>1. Satisfies Criterion 3 outcome a.</li> <li>2. Satisfies Criterion 3 outcome k.</li> <li>3. Satisfies Criterion 3 outcome k.</li> <li>4. Satisfies Criterion 3 outcome k.</li> <li>5. Satisfies Criterion 3 outcome c.</li> <li>6. Satisfies Criterion 3 outcomes a and k,</li> </ol>
<b>7. TOPICS COVERED</b>	<ol style="list-style-type: none"> <li>1. Introduction to stochastic processes, review of probability</li> <li>2. Markov chains and classification of their states</li> </ol>

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|  | <ol style="list-style-type: none"><li>3. Long-run Markov chains and applications</li><li>4. Introduction to queueing theory, birth and death process</li><li>5. M/M/1/<math>\infty</math> system, M/M/C systems</li><li>6. Applications of queueing theory</li><li>7. Introduction to inventory theory, components of inventory models</li><li>8. Deterministic inventory models</li><li>9. Stochastic inventory models</li><li>10. Introduction to forecasting</li></ol> |
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